



AIRLINE USERS RIGHTS
AND GRIEVANCE REDRESSAL FORUM

EKM/TC/360/2023

Ref : No. AURGRF /O-42/24

29th November 2024

Shri Kinjarapu Rammohan Naidu
Hon. Minister of Civil Aviation
Ministry of Civil Aviation
Rajiv Gandhi Bhawan, New Delhi – 110003

Subject: Urgent Action Required to Address Critical Safety Gaps in India's Aviation Sector

Respected Minister ji,

Greetings from the Airline Users Rights and Grievances Redressal Forum (AURGRF)!

On August 8, 2024, Hon. MP Shri N.K. Premachandran, in Lok Sabha, called for implementing ICAO Document 10147 to establish a strong safety culture and mandated dangerous goods training for air transport personnel. He also urged the reversal of the flawed Civil Aviation Requirement (CAR) issued on January 25, 2023.


Following this, we submitted a memorandum titled '*Critical Gaps in Passenger Safety Standards and Regulatory Oversight*' on August 29, 2024, which was re-endorsed by Shri N.K. Premachandran MP on September 12, 2024, to your good offices.

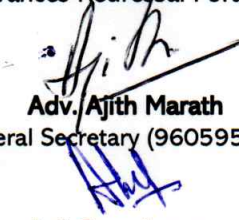
The 2nd Asia Pacific Ministerial Conference on Civil Aviation adopted the Delhi Declaration, emphasizing regional cooperation, safety, and accessibility. While India's aviation sector is expanding rapidly, with a projected fleet of 1,400 aircraft serving over 300 million passengers by 2030, safety lapses, regulatory inefficiencies, and weak oversight remain critical concerns.

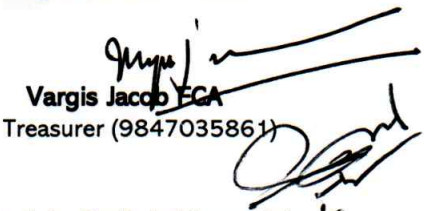
Following up on our August 29 memorandum, *Critical Gaps in Passenger Safety Standards and Regulatory Oversight*, we sent a detailed letter to the Secretary, Ministry of Civil Aviation, on November 22, recommending urgent measures to align India's aviation framework with international standards. A copy of the letter is enclosed for your reference.


We request your immediate intervention to address these urgent safety challenges and strengthen passenger safety across the sector.

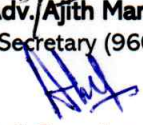
Thanking you and sincerely,
For Airline Users Rights and Grievances Redressal Forum (AURGRF) Management Committee


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Copy to 1 Shri. Murlidhar Mohol, Hon'ble Minister of State for Civil Aviation
2. The Secretary, Ministry of Civil Aviation, Govt of India
3. - Shri. M.K. Premachandran M.P (AURGRF Chief Patron)
4- Shri. Hibi Eden M.P (ARGRF Patron)



Airline Users Rights and Grievances Redressal Forum (AURGRF)

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